

# START YOUR CAREER THROUGH A **DIGITAL TECHNICIAN** APPRENTICESHIP!

## A guide for young people.

### DID YOU KNOW...

The Information Communications Technician (ICT) apprenticeship is the perfect entry point into the world of tech. You don't need to be a tech whizz already. All you need is a desire to fix things and help people solve problems. The apprenticeship will teach you the core skills you need to take your first steps in this industry. With computing being so important to how businesses work, technicians are in demand.

### AN APPRENTICESHIP IS A JOB WITH A SALARY

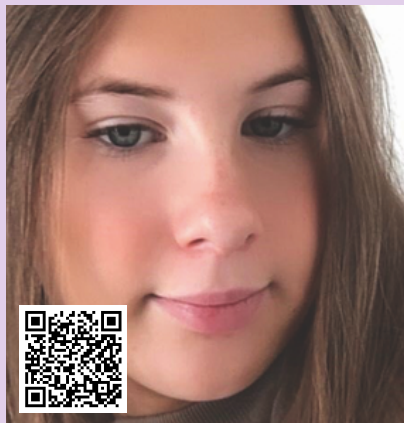
You'll also study the equivalent of one day per week to build skills in your chosen profession. The combination of practical work and classroom teaching means you can put into practice the things you learn. You'll gain skills such as communication, teamwork, problem solving and IT. **You'll be well on your way to achieving your career goals while others are just getting started.**

## MEET SOME APPRENTICES



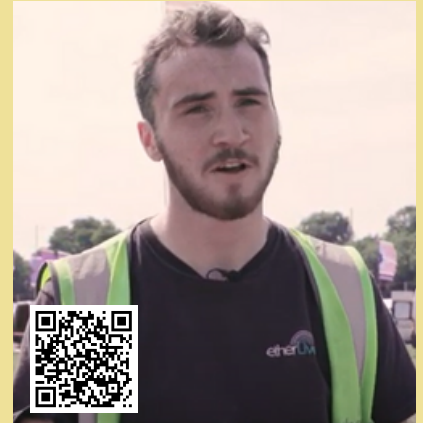
### MEET SAFFRON...

A datacentre technician with endless career opportunities.



### MEET ELLIE...

A technical support apprentice at a top software company.



### MEET CAMERON...

And take a look at a digital apprentice at work.



DURATION:  
**APPROX. 18 MONTHS**



SALARIES:  
**APPROX. £14K - £17K**



FIND OUT MORE  
ON THE NEXT  
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## WHERE COULD YOU WORK? ...ANYWHERE!

ICT jobs are found in organisations of all sizes, in all sectors. Computer systems are crucial to their day-to-day running.



Our apprentices were really performing well after just three months. Some are now on my operational team and are managers. The quality of the apprentices has been astounding.

**Chris Dunning, CEO, Tech Quarters**



## DIGITAL PATHWAYS EXPLAINED...

As an ICT apprentice, you'll start by learning core technical skills before specialising in one of three pathways:

### CORE

#### SUPPORT TECHNICIAN

Helping people fix faults and solve problems.

#### NETWORK TECHNICIAN

Looking after the networks that connect computer systems and devices.

#### DIGITAL COMMS

Creating and maintaining ways of sharing information digitally.

**AND MANY MORE...**

## CAREER STARTER APPRENTICESHIPS

### INFORMATION COMMUNICATIONS TECHNICIAN LEVEL 3

Information communications technology is how we send and receive information electronically, usually using computers. As a technician, you'll help keep these systems working.

#### TYPICAL TASKS COULD INCLUDE:

- ▶ Using tools to troubleshoot problems, either remotely or in person
- ▶ Configuring computer systems
- ▶ Diagnosing hardware faults
- ▶ Solving problems with applications

#### YOUR APPRENTICESHIP COULD LEAD TO WELL-PAID CAREERS AS A:

- Cloud Engineer
- Data Centre Technician
- Technical Support Desk Operative



## FURTHER INFORMATION

Our [apprenticeships.gov.uk](https://www.apprenticeships.gov.uk) website has more information about apprenticeships and how to apply.



## REGISTER ON FIND AN APPRENTICESHIP

[Click here](https://www.findanapprenticeship.gov.uk) to go to Find an Apprenticeship, the website to search for apprenticeships in your local area.

